



ChatStat Quick Reference Sheet

1. Main Menu

Global Settings, Features On Demand, Add Buddy
Set Global Status, Exit

2. View Menu

Moving Graphs, Web Mail, Current Conversations
Chat History.

3. Help Menu

Manuals, Blog, Live Technical Support

4. Mode Selection Bar

Choose either Contacts Mode, Dial Pad Mode,
or Call Center Mode..

5. Main Department Header

Departments hold individual operators for that department.

6. Site Header

This tells you which website you are working on.

7. Fly-Up and Close Fly-Up

If you want to close an entire section, use this. To open, repeat.

8. Operator

This is what an Operator looks like when ONLINE.

9. Web Visitor

This is what a web visitor looks like when they visit your site.

10. Secondary site.

This is an example of what a second site would look
if you had multiple site support enabled.

11. Contacts

This is where you can find all of your IM buddies.

12. Skype Contact

This is an example of an ONLINE SKYPE buddy.

13. Offline Skype Contact

Note that OFFLINE contact icon's are always GREY.

14. MSN Contact

Note that different IM clients are depicted by their own ICON.

15. Offline Contact Manager

All OFFLINE contacts, with the exception of Skype, will appear here.

16. IM Control Bar

Use the IM control bar to quickly setup and manage all IM clients.

17. Status Bar

The status bar will inform you about the status of ChatStat.

18. Sizer Corner Control Button.

